

MAESTAR

KIDS CLUB

Dobrodošli u Kids Club – MAESTAR!

Da bismo kreirali najbolje iskustvo za vašu djecu, molimo vas da pažljivo pročitate i pridržavate se sljedećih pravila.

Opšta Pravila

- Kids Club je otvoren za djecu uzrasta od 4 do 12 godina.
- Djeca ispod 4 godine starosti, mogu boraviti u Kids Club-u isključivo u pratnji jednog od roditelja ili staratelja.
- Djeca moraju nositi čarape i biti prikladno obučena. Papuče se odlažu na predviđeno mjesto.
- Zabranjeno je unošenje hrane i pića u prostorije Kids Club-a.
- Boravak u prostoru za animaciju strogo je zabranjen van radnog vremena i za djecu koja nisu smještena u hotelu.

Odgovornost Roditelja

- Roditelji su odgovorni za svoju djecu tokom boravka u klubu. Potrebno je da ih isprate do Kids Cluba i potpišu registracionu formu.
- Roditelji su odgovorni za postupanje djece u skladu s pravilima kluba i snose odgovornost za štetu koju njihova djeca eventualno naprave.
- Roditelj je obavezan biti u pratnji djeteta koje ima posebne potrebe u toku boravka u Kids Club-u.
- Roditelj je obavezan biti u hotelu za vrijeme boravka djeteta u Kids Club-u.

Ponašanje Djece

- Zabranjeno je fizičko nasilje, vrijeđanje, uznemiravanje ili bilo kakvo ponašanje koje može ugroziti sigurnost i dobrobit druge djece i animatora.
- Djeca moraju koristiti igračke i opremu na odgovarajući način. Nije dozvoljeno oštećivanje niti iznošenje igračke izvan prostora za igru.
- Animatori će intervenirati u slučaju neprikladnog ponašanja djece i zamoliti roditelje da prekinu boravak ukoliko se neprikladno ponašanje nastavi.

Izgubljene Stvari

Hotel preduzima mjere opreza, ali ne preuzima odgovornost za lične stvari gostiju.

Reklamacije

Ukoliko imate bilo kakve primjedbe, sugestije ili reklamacije, molimo vas da odmah obavjestite koordinatora animacije ili menadžera za odnose sa gostima kako bismo mogli da preduzmemo odgovarajuće korake i riješimo eventualne nesuglasice.

Fotografisanje i Snimanje

Fotografisanje i snimanje djece tokom aktivnosti biće obavljano uz saglasnost roditelja. Materijali će biti korišćeni za promociju Kids Club-a i hotela.

Hvala vam što ste dio MaeStar-a! Radujemo se što možemo pružiti vašoj djeci nezaboravne trenutke ispunjene smijehom, učenjem i novim prijateljstvima. Uživajte u boravku!

Welcome to Kids Club – MAESTAR!

To create the best experience for your children, please carefully read and follow the rules below.

General Rules

- The Kids Club is open to children aged 4 to 12 years.
- Children under 4 years old may stay in the Kids Club only when accompanied by a parent or guardian.
- Children must wear socks and be appropriately dressed. Slippers are to be placed in the designated area.
- Food and drinks are not allowed in the Kids Club premises.
- Staying in the animation area is strictly prohibited outside working hours and for children that are not staying in hotel.

Parental Responsibility

- Parents are responsible for their children while they are in the club. They need to accompany them to the Kids Club and sign the registration form.
- Parents are responsible for ensuring that their children follow the club rules and are liable for any damage their children may cause.
- A parent must accompany a child with special needs during their stay in the Kids Club.
- A parent must remain in the hotel while their child is in the Kids Club.

Children's Behaviour

- Physical violence, insults, harassment, or any behaviour that may jeopardize the safety and well-being of other children and animators is prohibited.
- Children must use toys and equipment appropriately. Damaging or taking toys outside the play area is not allowed.
- Animators will intervene in case of inappropriate behaviour and will ask parents to remove their child if the inappropriate behaviour continues.

Lost Items

The hotel takes precautionary measures but is not responsible for guests' personal belongings.

Complaints

If you have any comments, suggestions, or complaints, please inform the animation coordinator or guest relations manager immediately so that we can take appropriate steps to resolve any issues.

Photography and Filming

Photography and filming of children during activities will be carried out with parental consent. The materials will be used for the promotion of the Kids Club and the hotel.

Thank you for being a part of MaeStar! We look forward to providing your children with unforgettable moments filled with laughter, learning, and new friendships. Enjoy your stay!